



SAFETY NOTICE

Refrigerator Manufacturer Recall

Date: January 2019
Category: Product Recall

[Click Here for RMS Contact Info](#)

IMPORTANT SAFETY NOTICE

Lowe’s refrigerators, made by Haier, have been recalled for a safety issue. Please review this notice to determine if your refrigerator is included in the recall and any appropriate actions to be taken.

Recall Website – www.Haierappliances.com
Hotline: 1-888-364-2989

Important Safety Notice

Haier America Recalls 10 Cubic Foot Top-Mount Refrigerators

Dear Consumer:

In cooperation with the U.S. Consumer Product Safety Commission, Haier America has announced a voluntary recall of Haier® brand refrigerator models HA10TG31SB, HA10TG31SS, and HA10TG31SW. According to our records, you may have purchased one of these refrigerators. Please read this notice carefully and visit Haier America’s recall website or call the Recall Hotline to determine if your refrigerator is included in the recall.

This voluntary recall is due to an electrical component that can short circuit and pose a fire hazard. Haier America has received three reports of smoke, fire and associated property damage. Consumers should immediately stop using the recalled refrigerators and visit the recall website any time at www.haierappliances.com or call the Recall Hotline toll free 1-888-364-2989 from 8 a.m. to 5 p.m. Monday through Friday Eastern Time to schedule a free repair, or for information about a rebate toward the purchase of a new refrigerator.

This recall includes 137,000 units sold at Lowe’s stores in the U.S. Units were manufactured from September 2014 through October 2016. Consumers should not return the recalled refrigerators to Lowe’s as they are not prepared to take the units back.

Model Number	Serial Number Range (Any units with below two-digit XX combination after the second “BL” in the serial number, e.g., BL*****BLXX****)
HA10TG31SB HA10TG31SS HA10TG31SW	XX = E9, EA, EB, EC, F1, F2, F3, F4, F5, F6, F7, F8, F9, FA, FB, FC, G1, G2, G3, G4, G5, G6, G7, G8, G9, GA

All safety communications can be found at <https://riskmanagement.nd.edu/communication/>






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Model and Serial Numbers (located behind the refrigerator)

Model No. 	Haier HOUSEHOLD REFRIGERATOR		
	MODEL	HA10TG31SS	
	TOTAL VOLUME	10.1 Cu. Ft.	
	VOLTAGE	115V~ 60Hz	
	AMPS.	2.0 A	
	START UP AMPS.	6.0 A	
	PRESSURE HIGH SIDE	290 Psi	
	PRESSURE LOW SIDE	103 Psi	
	REFRIGERANT	R600a	
	AMOUNT	1.48 oz.	
	NET WEIGHT	118 lb	
	DIMENSION(H X W X D)	59" x 23" x 25"	
Serial No. 	SERIAL No. BL04F4E8N00BL		

For additional information about this voluntary recall or to schedule your free repair on-line, visit the recall website any time at www.haierappliances.com/recalls. To schedule a free repair over the phone, call the Recall Hotline toll-free at: 1-888-364-2989.

Haier America is conducting this voluntary recall in cooperation with the U.S. Consumer Product Safety Commission, which will also monitor the effectiveness of the recall program.

Recall Website—www.haierappliances.com/recalls