

SAFETY NOTICE

Refrigerator Manufacturer Recall

Date: January 2019

Category: Product Recall

Click Here for RMS Contact Info

IMPORTANT SAFETY NOTICE

Lowe's refrigerators, made by Haier, have been recalled for a safety issue. Please review this notice to determine if your refrigerator is included in the recall and any appropriate actions to be taken.

Recall Website – www.Haierappliances.com Hotline: 1-888-364-2989

Important Safety Notice

Haier America Recalls 10 Cubic Foot Top-Mount Refrigerators

Dear Consumer:

In cooperation with the U.S. Consumer Product Safety Commission, Haier America has announced a voluntary recall of Haier® brand refrigerator models HA10TG31SB, HA10TG31SS, and HA10TG31SW. According to our records, you may have purchased one of these refrigerators. Please read this notice carefully and visit Haier America's recall website or call the Recall Hotline to determine if your refrigerator is included in the recall.

This voluntary recall is due to an electrical component that can short circuit and pose a fire hazard. Haier America has received three reports of smoke, fire and associated property damage. Consumers should immediately stop using the recalled refrigerators and visit the recall website any time at www.haierappliances.com or call the Recall Hotline toll free 1-888-364-2989 from 8 a.m. to 5 p.m. Monday through Friday Eastern Time to schedule a free repair, or for information about a rebate toward the purchase of a new refrigerator.

This recall includes 137,000 units sold at Lowe's stores in the U.S. Units were manufactured from September 2014 through October 2016. Consumers should not return the recalled refrigerators to Lowe's as they are not prepared to take the units back.

Model Number	Serial Number Range (Any units with below two-digit XX combination after the second "BL" in the serial number, e.g., BL*******BLXX*****)
HA10TG31SB	
HA10TG31SS	XX = E9, EA, EB, EC, F1, F2, F3, F4, F5, F6, F7, F8, F9,
HA10TG31SW	FA, FB, FC, G1, G2, G3, G4, G5, G6, G7, G8, G9, GA

All safety communications can be found at https://riskmanagement.nd.edu/communication/



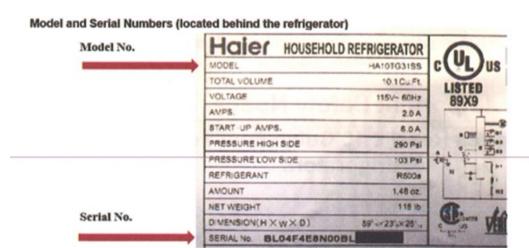
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For additional information about this voluntary recall or to schedule your free repair on-line, **visit** the recall website any time at www.haierappliances.com/recalls. To schedule a free repair over the phone, call the Recall Hotline toll-free at: 1-888-364-2989.

Haier America is conducting this voluntary recall in cooperation with the U.S. Consumer Product Safety Commission, which will also monitor the effectiveness of the recall program.

Recall Website—www.haierappliances.com/recalls

All safety communications can be found at https://riskmanagement.nd.edu/communication/